





Dubai Standards of Care - 2019

(Dental Billing Rules)

Dubai Government Health Insurance Program



Acknowledgment

Dubai Health Authority (DHA) has strategic objective programs to improve the oral health outcomes and ensure that all individuals have access to high quality treatments.

Therefore, this document provides adjudication rules for Dubai government health insurance programs. This will enable the Health Funding Department to assess the dental billing performance in Dubai and to ensure safe and competent delivery of dental services.

We would like to thank **Dr. Ayesha Abdullah Alalili** on her effort of leading the team to develop The Dental billing rules in collaboration with expert Dentists working in the government and private sectors. This document may be amended from time to time at the decision of Dubai Health Authority (DHA).

Dubai Health Insurance Corporation Dubai Health Authority



Disclaimer

This document has been created by or on behalf of the Dubai Health Authority (DHA). It may only be accessed, downloaded and used by Providers and Payers within the Insurance System for Advancing Healthcare in Dubai (ISAHD) network or those intending to enroll in the ISAHD network, and subcontractors of the DHA (each an Authorized User) as part of the ISAHD's work in the Emirate of Dubai. No other individual or organization may access, download or use it without prior consent from the DHA.

The DHA is the owner or licensee of all intellectual property rights in this document, and this document is protected by copyright laws and treaties around the world. All such rights are reserved.

If the documentation or any information contained within it is used or relied upon by any person other than an Authorized User or by an Authorized User for any reason otherwise than for which it was intended, the DHA nor their representatives or agents will be held liable for any loss or damage arising out of such use or reliance, whether foreseeable or not. Unauthorized use may also result in the DHA taking legal action, including bringing claims for damages based on the unauthorized use.

The DHA makes no representations, warranties or guarantees of any kind whether express or implied that the content of this document is accurate, complete or up-to-date. To the extent permitted by law, we exclude all conditions, warranties, representations or other terms which may apply to this document, whether express or implied.

This disclaimer is of immediate effect from the time this document is published.



Dubai Standards of Care- Dental Billing Rules

Table of Contents

SCOPE	5
PURPOSE	5
INTRODUCTION:	6
CLINICAL ORAL EVALUATIONS	6
RADIOGRAPHS/DIAGNOSTIC IMAGING (INCLUDING INTERPRETATION)	7
ORAL PATHOLOGY LABORATORY	8
DENTAL MEDICATIONS:	8
DENTAL PROPHYLAXIS AND PREVENTIVE SERVICES	8
RESTORATION	9
CROWNS	10
OTHER RESTORATIVE SERVICES	11
PULP CAPING AND ENDODONTIC PROCEDURE	13
APEXIFICATION, APICOECTOMY AND OTHER ENDODONTIC PROCEDURES	14
SURGICAL SERVICES	14
NON-SURGICAL PERIODONTAL SERVICE	17
ORAL SURGERY	18
ORTHODONTIC PROCEDURE	19
REFERENCES	20



Dubai Standards of Care- Dental Billing Rules

SCOPE

The Dental billing rules apply to all healthcare providers in all Dubai government health insurance program networks. It applies in both SAADA and ENAYA programs.

PURPOSE

DHA is the sole responsible entity for ensuring that all health facilities and healthcare professionals under Dubai government health insurance network have Standard dental billing rules to ensure best quality.



INTRODUCTION:

This document provides a comprehensive outline to assist providers in determining benefit coverage for dental procedures. When the fee for a procedure is disallowed, it is not payable by Dubai government health insurance programs and cannot be collected from the patient. All dental services are subject to prior approval. Multistage procedures should be billed upon completion. You must indicate the completion date when submitting for payment.

Codes included in the given guidelines are not all included within ENAYA/SAADA program & existing TOB clauses will oversee given guidelines if any contradiction exists.

This document is subject to changes and updates by health funding department-Dubai health authority.

CLINICAL ORAL EVALUATIONS

Complete, comprehensive, and accurate health record must be maintained for each patient. Dental history, chief complaint, diagnosis, treatment plan and treatment done with accurate date of the treatment must be documented in patient health record within the health care provider to assure payment from health funding department.

Code	CDT Definition	Payment rules and guidance's	Submission Requirement
D0120- D0160	The codes in this section recognize the cognitive skills necessary for patient evaluation. The collection and recording of some data and components of the dental examination may be delegated; however, the evaluation, which	Any Dental consultation/oral evaluation is covered by the same dentist within period of 3 month. Dental visits after initial consultation/evaluation consider as follow up visits and shouldn't claimed to Dubai government health insurance program or bared by patient	·
	includes diagnosis and treatment planning, is the responsibility of the dentist. As with all ADA procedure codes, there is no distinction made between the evaluations provided by general practitioners and specialists.	No consultation or evaluation to be billed if the dentist does any dental procedure in same visit/day. Therefore, If provider had initiated any Dental treatment within the initial visit as treatment, service fee should include consultation charges	



	Report additional diagnostic and/or definitive procedures	
	separately.	
D0170	re-evaluation - limited, problem focused (established patient; not post-operative visit)	➤ PA x-rays
D0180	comprehensive periodontal evaluation - new or established patient	periodontal chart or bitewing x- ray or OPG

RADIOGRAPHS/DIAGNOSTIC IMAGING (INCLUDING INTERPRETATION)

> Oral/Facial photographic images are not covered under ENAYA/SAADA policy.

code	CDT Definition	Payment rules and guidance's	Submission requirement
D0210	intraoral - complete series of radiograph	Initial X-ray for any dental	•
	image	treatment can be billed separately;	
D0220	intraoral - periapical first radiograph image	other x-ray taken during treatment	
	intraoral - periapical each additional	is part of the procedure cost.	
D0230	radiograph image	Any combination of intraoral	
	intraoral - occlusal radiograph image	radiographs (periapical, occlusal,	
D0240	bitewing - single radiograph images	bitewing and/or panoramic films)	
D0270	bitewings - two radiograph images	taken by the same dentist/dental	
D0272	bitewings – three radiograph images	office on the same day with fees	
D0273	bitewings – four radiograph images	that equal or exceed fees for	
D0274		complete series will be processed	
		as D0210.	
		D0210 is limited to once per year.	
D0330	Panoramic film	Panoramic x-ray is covered once a year	
D0330	Panoramic film	•	
D0330	Panoramic film	year .	
D0330	Panoramic film	year Panoramic X-Ray (D0330) is utilized	
	Panoramic film 2D cephalometric radiographic image -	year Panoramic X-Ray (D0330) is utilized for member 7 years and older	
		year Panoramic X-Ray (D0330) is utilized for member 7 years and older unless there is a dental necessity	
	2D cephalometric radiographic image -	year Panoramic X-Ray (D0330) is utilized for member 7 years and older unless there is a dental necessity Coverage for this procedure is	
	2D cephalometric radiographic image -	year Panoramic X-Ray (D0330) is utilized for member 7 years and older unless there is a dental necessity Coverage for this procedure is limited to members who have	
	2D cephalometric radiographic image -	year Panoramic X-Ray (D0330) is utilized for member 7 years and older unless there is a dental necessity Coverage for this procedure is limited to members who have Orthodontic Plan Benefits.	
D0330	2D cephalometric radiographic image -	year Panoramic X-Ray (D0330) is utilized for member 7 years and older unless there is a dental necessity Coverage for this procedure is limited to members who have Orthodontic Plan Benefits. Benefits for cephalometric film	



ORAL PATHOLOGY LABORATORY

Code	CDT Definition	Payment rules and guidance's	Submission requirement
D0472 - D0485	These are procedures generally performed		Pathology report
	in a pathology laboratory and do not		
	include the removal of the tissue sample		
	from the patient.		
D0502	other oral pathology procedures, by report	Any code that had the paraphrase	Pathology report
	unspecified diagnostic procedure, by report	(by report) requires submission of	
D0999		report for payment	

DENTAL MEDICATIONS:

Dentist prescription of medication is restricted to Antibiotics, Analgesics, Antifungal, Antiviral, Antimicrobial, Muscle relaxants, Gum medications and Corticosteroids.

DENTAL PROPHYLAXIS AND PREVENTIVE SERVICES

code	CDT Definition	Payment rules and guidance's	Submission requirement
D1110	prophylaxis - adult	prophylaxis performed on the	
		same date by the same	
		dentist/dental office as a	
		Periodontal Maintenance (D4910)	
		or Scaling and Root Planing	
		(D4341/D4342) is considered to be	
		part of those procedures and the	
		fee is disallowed	
		Prophylaxis is covered twice a year.	
		Both Codes D1110 or D1120 can't	
		be used together	
D1120	prophylaxis – child	Child codes to be utilized for age of	
		14yrs old and below.	
D1206	topical application of fluoride varnish	Topical application of fluoride used	
D1208	topical application of fluoride-excluding	for members up to 18 years old. It	
	varnish	includes fluoride gel, fluoride gel	
		Carrier or fluoride varnish	
		application.	
D1351	sealant - per tooth	Sealant- per tooth (D1351) are	
		payable ONCE per tooth on the	
		occlusal surface of permanent first	
		and second molars only. Sealant is	
		limited to patients up to 18 years	
		of age.	
D1510	space maintainer - fixed - unilateral	Service includes impression, space	
D1515	space maintainer - fixed - bilateral	maintainer devise, lab charges	
D1520	space maintainer - removable - unilateral	&cementation.	
D1525	space maintainer - removable - bilateral	Space maintainers are considered	
		as preventive services under	
		ENAYA/SAADA program and will be	
		only considered if requested from	



		orthodontist or pedodontist
		specialty when proven medically
		indicated
D1550	re-cement or re-bond space maintainer	this code cannot used by the same
		dentist who cement the space
		maintainer unless 6 months period
		passed from initial cementation
D1555	removal of fixed space maintainer	Benefits for removal of fixed space
		maintainer by the same
		dentist/dental office who placed
		the appliance are disallowed.
		D1555 is disallowed when
		submitted with re-cementation.
		Any code that had the paraphrase
D1575	Distal shoe space maintainer - fixed -	(by report) requires submission of
	unilateral	report for payment.
D1999	Unspecified preventive procedure, by	

RESTORATION

- When multiple restorations for the same tooth are requested or performed, multi-surface codes should be used. It's not accepted to bill each surface separately
- Example: if a composite filling is done in buccal and occlusal surfaces. The provider should use the code: resin-based composite two surfaces, posterior.
- ➤ All restorations (direct or indirect), should include: Tooth preparation, adhesives, etching, liners, bases, pulp capping, temporary restorations, buildups, cement, impressions, laboratory fees, filling material, polishing, occlusal adjustment, re-cement and local anesthesia
- Restoration provided for cosmetic purposes are non-payable
- The QUANTITY of fillings is limited to four fillings per claim/per day (not applied for general anesthesia cases).
- ➤ The number of dental procedures done in one visit\invoice is limited to six (6) procedures per claim per day excluding consultation and diagnostic services. not applied for general anesthesia cases).

Code	CDT Definition	Payment rules and guidance's	Submission
			requirement



D2140	amalgam - one surface, primary or permanent	amalgam filling is limited to
D2150	amalgam - two surfaces, primary or permanent	one per 10 years.
	amalgam - three surfaces, primary or permanent	Tooth preparation, all
D2160	amalgam - four or more surfaces, primary or	adhesives (including amalgam
	permanent	bonding agents), liners and
D2161		bases are included as part of
		the restoration. If pins are
		used, they should be reported
		separately (see D2951).
D2330	resin-based composite - one surface, anterior	Composite filling is limited
D2331	resin-based composite - two surfaces, anterior	every two years per tooth
D2332	resin-based composite - three surfaces, anterior	surface
	resin-based composite - four or more surfaces or	Resin-based composite refers
D2335	involving incisal angle (anterior)	to a broad category of
	resin-based composite crown, anterior	materials including but not
D2390	resin-based composite - one surface, posterior	limited to composites. may
D2391	resin-based composite - two surfaces, posterior	include bonded composite,
D2392	resin-based composite - three surfaces, posterior	light-cured composite, etc.
	resin-based composite - four or more surfaces,	Tooth preparation, acid
D2393	posterior	etching, adhesives (including
		resin bonding agents), liners
D2394		and bases and curing are
		included as part of the
		restoration.
		Glass ionomers, when used as
		restorations, should be
		reported with these codes. If
		pins are used, they should be
		reported separately (see
		D2951).

CROWNS

- Crowns are OPTIONAL benefits. They are only eligible for a permanent tooth that has finished a root canal treatment and its covered once per 10 years
- ➤ It is mandatory to submit x-ray's for approval of any fixed prosthesis.

 Multistage procedures are billed upon completion. The completion of crowns is the cementation date.
- ➤ The fee for a Fixed prosthesis service such as, but not limited to, tooth preparation, diagnostic wax-up, electro surgery, temporary restorations, cement bases, impressions, laboratory fees, occlusal adjustment within 6 months after the restoration, post-operative visits, local anesthesia, crown lengthening and gingivectomy on the same date of service. These procedures are disallowed when submitted as a separate charge.



code	CDT Definition	Payment rules and guidance's	Submission requirement
D2710	crown - resin-based composite(indirect)	Provider should submit clear	PA xray
D2712	crown - ¾ resin-based composite (indirect)	periapical x-ray for the approval of	
	crown - resin with predominantly base	the crown.	
D2721	metal		
	Crown - resin with noble meta	This codes does not include facial	
D2722		veneers.	
	crown - porcelain/ceramic substrate		
D2740	crown - porcelain fused to predominantly		
D2751	base metal		
	Crown - porcelain fused to noble metal		
D2752			
	crown - 3/4 cast predominantly base metal		
	crown - 3/4 cast noble metal		
D2781			
D2/01	crown - 3/4 porcelain/ceramic		
D2782	orotti. 5, i porociani, oci anne		
	crown - full cast predominantly base metal		
D2783	crown - full cast noble metal		
D2791			
D2792			
D2799	provisional crown-	Provisional crown	
	further treatment or completion of	(D2799) and temporary	
	diagnosis necessary prior to final	crown (D2970), which	
	impression	is fitted crown over a	
		damaged tooth as an	
	Crown utilized as an interim restoration of	immediate protective	
	at least six months duration during	device of at least six	
	at reast on months advactor adving		
	restorative treatment to allow adequate	months duration. This	
	5	months duration. This is not to be used as	
	restorative treatment to allow adequate		
	restorative treatment to allow adequate time for healing or completion of other	is not to be used as	
	restorative treatment to allow adequate time for healing or completion of other procedures. This includes, but is not	is not to be used as temporization during	
	restorative treatment to allow adequate time for healing or completion of other procedures. This includes, but is not limited to changing vertical dimension,	is not to be used as temporization during routine crown	
	restorative treatment to allow adequate time for healing or completion of other procedures. This includes, but is not limited to changing vertical dimension, completing periodontal therapy or cracked-	is not to be used as temporization during routine crown fabrication	
	restorative treatment to allow adequate time for healing or completion of other procedures. This includes, but is not limited to changing vertical dimension, completing periodontal therapy or cracked-tooth syndrome. This is not to be used as a	is not to be used as temporization during routine crown fabrication Permanent crown	
	restorative treatment to allow adequate time for healing or completion of other procedures. This includes, but is not limited to changing vertical dimension, completing periodontal therapy or crackedtooth syndrome. This is not to be used as a temporary crown for a routine prosthetic	is not to be used as temporization during routine crown fabrication Permanent crown authorization cannot	
	restorative treatment to allow adequate time for healing or completion of other procedures. This includes, but is not limited to changing vertical dimension, completing periodontal therapy or crackedtooth syndrome. This is not to be used as a temporary crown for a routine prosthetic	is not to be used as temporization during routine crown fabrication Permanent crown authorization cannot be obtained prior to	
	restorative treatment to allow adequate time for healing or completion of other procedures. This includes, but is not limited to changing vertical dimension, completing periodontal therapy or crackedtooth syndrome. This is not to be used as a temporary crown for a routine prosthetic	is not to be used as temporization during routine crown fabrication Permanent crown authorization cannot be obtained prior to 6months period from	

OTHER RESTORATIVE SERVICES

code	CDT Definition	Payment rules and guidance's	Submission requirement
D2915	Re-cement or re-bond indirectly fabricated or prefabricated post and core		
D2920	Re-cement or re-bond crown	Recement crown (D2920) is billed only if is it done from different provider or in different facility than the clinic which the crown was	
	Reattachment of tooth fragment, incisal	delivered. Recemantation of crown	
D2921	edge or cusp	is not covered for the provider in	



the same day of deliver, its only accepted if it is needed after delevering the crown 6 month. D220 and D225 are not benefits on the same tooth on the same continued to the same dentst office. If submitted, D2315 will be disablowed by the same dentst office. If submitted, D2315 will be disablowed by the same dentst office. If submitted, D2315 will be disablowed to the same tooth on the same too disablowed the submitted of covers deciduous teeth. D2330 prefabricated stainless steel crown - perfabricated stainless steel crown - perfabricated resin crown - perfabricated resin crown - perfabricated resin crown - perfabricated from the covered for deciduous teeth. D2331 prefabricated resin crown - perfabricated stainless steel crown - perfabricated resin crown - perfabricated stainless steel crown - perfabricated stainless steel crown - perfabricated stainless steel crown - perfabricated resin crown - perfabricated stainless steel crown - perfabricated stainless steel crown - perfabricated stainless steel crown - perfabricated pain - perfabricated post and core in addition to resident perfabricated post and core in addition to resonance resident to utilize another dental procedure on the same tooth for 30 days unless service authorization is canceled. D2950 core buildup, including any pins when restoration on rendedontic access closure or as a temporary filing it is not allowed to utilize another dental procedure includes the crown is too placed to utilize another dental procedure includes the crown is canceled. D2951 procedure includes the crown is composite filing or neededontic restoration in the resonance residuated procedu				
D2930			accepted if it is needed after delivering the crown 6 month. D2920 and D2915 are not benefits on the same tooth on the same service date by the same dentist office. If submitted, D2915 will be	
primary tooth prefabricated stainless steel crown - permanent tooth perhaperate toot			covers deciduous teeth. Other type of crown is not	
perfabricated stainless steel crown- permanent tooth perfabricated resin crown perfabricated post and core in addition to crown indirectly fabricated post ame tooth perfabricated post and core in addition to crown perfabricated post removal post removal post removal post removal post and additional prefabricated post - same tooth (To be used with D2954) post and additional prefabricated by restorative restoration service. Post removal code can utilize with submitting x-ray and only when it is complex, deep and, time-consuming For removal of posts (e.g., fractured posts) not to be used in conjunction with endodontic retreatment or endodontic	D2930	-		
D2932	D2931	prefabricated stainless steel crown -	restorative service for deciduous	
D2950 Core buildup, including any pins when required pin retention is post removal or performed in combination with restoration is canceled. PA xray	D2932	•	to medical necessity. However any other fillings/restorative services will be disallowed with stains steel	
required pin retention - per tooth, in addition to restoration post and core in addition to restoration post and core in addition to crown, indirectly fabricated each additional indirectly fabricated post same tooth D2953 each additional indirectly fabricated post same tooth D2954 prefabricated post and core in addition to crown, indirectly fabricated post same tooth D2955 prefabricated post and core in addition to crown at the core material. D2956 prefabricated post and core in addition to crown at the core material. D2957 post removal code can utilize with submitting x-ray and only when it is complex, deep and, time-consuming For removal of posts (e.g., fractured posts) not to be used in conjunction with endodontic retreatment or endodontic retreatment (D3346, D3347, D3348). D2957 each additional prefabricated post - same tooth (To be used with D2954) D2980 crown repair, necessitated by restorative PA xray	D2940	protective restoration	for emergency relief of pain. A separate fee for protective restoration Is NOT covered when performed in combination with restoration or endodontic access closure or as a temporary filling It is not allowed to utilize another dental procedure on the same tooth for 30 days unless service	
D2951 pin retention - per tooth, in addition to restoration D2952 post and core in addition to crown, indirectly fabricated each additional indirectly fabricated post-same tooth D2953 prefabricated post and core in addition to crown, indirectly fabricated post-same tooth D2954 prefabricated post and core in addition to crown Core is built around a prefabricated post-same tooth D2954 prefabricated post and core in addition to crown Core is built around a prefabricated post-same tooth PA xray	D2950	core buildup, including any pins when	Core build up (D2950) cannot be	PA xray
D2952 post and core in addition to crown, indirectly fabricated each additional indirectly fabricated post - same tooth D2953 each additional indirectly fabricated post - same tooth D2954 prefabricated post and core in addition to crown Core is built around a prefabricated post - same tooth PA xray Post removal code can utilize with submitting x-ray and only when it is complex, deep and, time-consuming For removal of posts (e.g., fractured posts) not to be used in conjunction with endodontic treatment or endodontic retreatment (D3346, D3347, D3348). D2955 post removal Each additional prefabricated post - same tooth (To be used with D2954) D2980 crown repair, necessitated by restorative PA xray	D2951	pin retention - per tooth, in addition to	a crown is to be placed on the	
PA xray D2953 each additional indirectly fabricated post - same tooth D2954 D2954 D2955 post removal code can utilize with submitting x-ray and only when it is complex, deep and, time-consuming For removal of posts (e.g., fractured posts) not to be used in conjunction with endodontic retreatment (D3346, D3347, D3348). D2955 D2957 each additional prefabricated post - same tooth (To be used with D2954) PA xray Post removal code can utilize with submitting x-ray and only when it is complex, deep and, time-consuming For removal of posts (e.g., fractured posts) not to be used in conjunction with endodontic retreatment or endodontic retreatment (D3346, D3347, D3348). PA xray PA xray PA xray	D2952	post and core in addition to crown,	core build up codes is covered with	
D2954 prefabricated post and core in addition to crown prefabricated post and core in addition to crown prefabricated post and core in addition to crown prefabricated post and core in addition to submitting x-ray and only when it is complex, deep and, time-consuming For removal of posts (e.g., fractured posts) not to be used in conjunction with endodontic treatment or endodontic retreatment (D3346, D3347, D3348). D2955 post removal post - same tooth (To be used with D2954) D2980 crown repair, necessitated by restorative PA xray	D2953	each additional indirectly fabricated post -	Core is built around a prefabricated post. This procedure includes the	
crown is complex, deep and, time- consuming For removal of posts (e.g., fractured posts) not to be used in conjunction with endodontic treatment or endodontic retreatment (D3346, D3347, D2955 post removal D2957 each additional prefabricated post - same tooth (To be used with D2954) D2980 crown repair, necessitated by restorative rise consuming For removal of posts (e.g., fractured posts) not to be used in conjunction with endodontic retreatment (D3346, D3347, D3348). PA xray			Post removal code can utilize with	PA xray
D2955 post removal D3348). D2957 each additional prefabricated post - same tooth (To be used with D2954) D2980 crown repair, necessitated by restorative PA xray	D2954		is complex, deep and, time- consuming For removal of posts (e.g., fractured posts) not to be used in conjunction with endodontic treatment or endodontic	PA xray
tooth (To be used with D2954) D2980 crown repair, necessitated by restorative PA xray	D2955	post removal	•	
D2980 crown repair, necessitated by restorative PA xray	D2957			
	D2980			PA xray



D2999

unspecified restorative procedure, by report

Any code that had the paraphrase (by report) requires submission of report for payment

PULP CAPING AND ENDODONTIC PROCEDURE

- > Local anesthesia is usually considered to be part of Endodontic procedures.
- ➤ Multistage procedures are billed upon completion. The completion of endodontic procedure is on obturation date.

Code	CDT Definition	Payment rules and guidance's	Submission Requirement
D3110	pulp cap - direct (excluding final restoration) pulp cap - indirect (excluding final restoration)	is procedure to protect the pulp from additional injury and to promote healing and repair via formation of secondary dentin. This code is not to be used for bases and liners when all caries has been removed	Pulp cap - cannot be utilized with protective restoration, and it is not allowed to utilize filling procedure on the same tooth for a minimum period of
D3220	therapeutic pulpotomy (excluding final restoration) - removal of pulp coronal to the dentinocemental junction and application of medicament	Pulpotomy includes removal of pulp, application of medicament and temporary filling. This is not to be construed as the first stage of root canal therapy	4 weeks.
D3221	pulpal debridement, primary and permanent teeth	Pulpal debridement, primary and permanent teeth code (D3221) is not covered by the policy. It can only be utilized if the member didn't show up to complete endodontic treatment. (
D3222	partial pulpotomy for apexogenesis - permanent tooth with incomplete root development		
D3230	pulpal therapy (resorbable filling) - anterior, primary tooth (excluding final restoration)	endodontic therapy for primary tooth includes removal of pulp, application of medicament and	
D3240	pulpal therapy (resorbable filling) - posterior, primary tooth (excluding final restoration)	temporary filling. This is not to be construed as the first stage of root canal therapy	
D3310	endodontic therapy, anterior tooth (excluding final restoration)	If patient did not complete root canal treatment or patient didn't	
D3320	endodontic therapy, bicuspid tooth (excluding final restoration)	show up to complete the treatment. Provider should submit	
D3330	endodontic therapy, molar (excluding final restoration)	code D3221(pulpal debridement, primary and permanent teeth). If	
D3331	treatment of root canal obstruction; non- surgical access	patient decide to complete the treatment and provider already	
D3332	<u> </u>	submit D3221, TPA has the right to	PA xray



	incomplete endodontic therapy;	adjust the price of endodontic	
D3333	inoperable, unrestorable or fractured	treatment	
	tooth	Endodontic treatment includes	
	internal root repair of perforation defects	local anesthesia, canal	
		preparation, intracanal	
		medication, temporary	
		restorations, buildups, pulpal	
		debridement, canal obturation,	
		incision and drainage of	
		abscess(D7510).	
D3346	retreatment of previous root canal	Retreatment codes (D3346,	Pre-
	therapy - anterior	D3347, D3348) include removing	operative
D3347	retreatment of previous root canal	of the post, removing all	X-ray
	therapy - bicuspid	restoration, incision and drainage	
D3348	retreatment of previous root canal	of abscess if required and	
	therapy - molar	obturation of canals	
		Retreatment is payable once per	
		tooth.	
D3999	unspecified endodontic procedure, by	Any code that had the	
	report	paraphrase (by report)	
		requires submission of	
		report for payment	

APEXIFICATION, APICOECTOMY AND OTHER ENDODONTIC PROCEDURES

Code	CDT Definition	Payment rules and guidance's	Submission Requirement
D3355	pulpal regeneration – initial visit		pre-procedural x-ray
D3356	pulpal regeneration -interim medication replacement		
D3357	pulpal regeneration – completion of treatment		
D3410	apicoectomy - anterior		pre-procedural x-ray
D3421	apicoectomy - bicuspid (first root)		pre-procedural x-ray
D3425	apicoectomy - molar (first root)		
D3426	apicoectomy (each additional root)		
D3427	Periradicular surgery without apicoectomy retrograde filling - per root		
D3430			

SURGICAL SERVICES

Code	CDT Definition	Payment rules and guidance's	Submission requirement
D4210	gingivectomy or gingivoplasty - four or more contiguous teeth or tooth bounded spaces per quadrant	Gingivectomy or gingivoplasty can't be utilized if related to member esthetic condition such as Gummy smile, or as treatment of	periodontal chart or bitewing xray or OPG
D4211	gingivectomy or gingivoplasty - one to three contiguous teeth or tooth bounded spaces per quadrant	side effects of non-covered treatment. also shouldn't use in purpose of crown lengthening. Procedure is a benefit if the pocket	
D4212	Gingivectomy or gingivoplasty to allow access for restorative procedure, per tooth	depth is greater than or equal to 5 mm	



		It's limited to once per four year in one oral site for members above 12 years of age. A separate benefit for gingivectomy or gingivoplasty-per tooth is disallowed when performed in conjunction with the preparation of a crown or other restoration by the same dentist/dental office	
D4230 D4231	anatomical crown exposure - four or more contiguous teeth per quadrant anatomical crown exposure - one to three		
D4240	teeth per quadrant gingival flap procedure, including root	Provider can utilize gingival flap	OPG x-ray or
D4241	planing - four or more contiguous teeth or tooth bounded spaces per quadrant gingival flap procedure, including root	services (D4240, 4241 and 4245) if member has Loss attachment and periodontitis condition.	bitewing x-ray
D4245	planing - one to three contiguous teeth or tooth bounded spaces per quadrant apically positioned flap	Procedure is a benefit if the pocket is greater than or equal to 5 mm. Procedure D4240 includes root planing (D4341/4342) and the benefit for root planing will be disallowed when performed in conjunction with D4240/4241. Frequency limit is 5 year per tooth	
D4249	clinical crown lengthening - hard tissue	Crown lengthening is applied only when bone is removed and sufficient time is allowed for healing. Benefits for crown lengthening are disallowed when performed on the same day as crown preparations or restorations. A separate fee for crown lengthening is disallowed when performed in conjunction with osseous surgery on the same teeth. If more than one tooth, indicate teeth numbers in the narrative. The fee for multiple crown lengthening sites within a single quadrant will not exceed the benefit for D4260.	
D4260	Osseous surgery (including elevation of a full thickness flap and closure) - four or more contiguous teeth or tooth bounded spaces per quadrant	The fee for osseous surgery includes: • Osseous contouring • Distal or proximal wedge surgery Scaling and root planing (D4341, D4342) • Gingivectomy (D4210, D4341) • Florense deep (D4210)	OPG or/and Periodontal chart
D4261	Osseous surgery (including elevation of a full thickness flap and closure) - one to three contiguous teeth or tooth bounded spaces per quadrant	D4211) • Flap procedures (D4240, D4241) This procedure is a benefit if the pocket depth is greater than or equal to 5 mm. Usually only two full quadrants of osseous surgery are allowed on the same date of service. Benefits in excess of two osseous surgeries on the same date of service are denied unless a narrative is supplied to explain exceptional circumstances If periodontal	



and root planing will be deducted from the surgery. - For one to three teeth, when subsequent treatment of the same procedure is required within the same quadrant, the total benefit is limited to the allowance of the quadrant fee. - For D4261, if more than one tooth, indicate teeth numbers in narrative. Osseous surgery is a benefit on the same tooth once every 3 years. The following procedures may be a benefit separately on the same dav: Osseous grafts (D4263, D4264) Exotosis removal (D7471) Hemisection (D3920) Extraction (D7140) Apicoectomy (D3410) Root Amputations (D3450) **Guided Tissue Regeneration** (D4266) Soft tissue grafts (D4271) This procedure is a benefit if the pocket depth is greater than or equal to 5 mm. Benefits for bone grafting are available only when billed for natural teeth and performed for periodontal purposes. Bone replacement graft - retained natural The benefit for bone grafting is tooth - first site in quadrant denied as a specialized or elective Bone replacement graft - retained natural technique when billed in D4263 tooth - each additional site in quadrant conjunction with implants, ridge Biologic materials to aid in soft and osseous augmentation, extraction sites, periradicular surgery, etc. - refer tissue regeneration Guided tissue regeneration - resorbable to D7950, D7951 and D7953. - This D4264 barrier, per site procedure must be submitted with Guided tissue regeneration - nonresorbable a gingival flap (D4240/D4241) or barrier, per site (includes membrane osseous surgery (D4260/D4261) D4265 removal) entry procedure. - Maximum Surgical revision procedure, per tooth benefit for bone replacement D4266 Pedicle soft tissue graft procedure grafts is two sites per quadrant. Bone graft for the second site in D4267 the same quadrant will be processed as D4264 Autogenous connective tissue graft Narrative should specify donor site procedure (including donor and recipient and if one of the following D4268 conditions applies: Active surgical sites) first tooth, implant or edentulous tooth position in graft recession D4270 No attached gingival No Mesial/distal wedge procedure, single keratinized gingival Mucogingiva tooth (when not performed in conjunction defect Progressive perio disease with surgical procedures in the same Not a benefit when performed for anatomical area) cosmetic purposes. D4273 Combined connective tissue and double Benefits for guided tissue pedicle graft, per tooth regeneration (D4266,D4267) are denied in conjunction with soft tissue grafts in the same surgical Benefits for Frenulectomy (D7960) D4274 or Frenuloplasty (D7963) are disallowed in conjunction with soft tissue grafts (D4271, D4275).

surgery is performed less than four weeks after scaling and root planing, the benefit for the scaling



	Extraoral grafts are not covered
	benefits.
	Maximum benefit for free soft
D4276	tissue graft is two sites per
	quadrant. Free soft tissue graft for
	more than two sites within a
	quadrant will be denied to the
	eligible fee.
	Provider can utilize Graft services
	once in a lifetime for same oral
	site; in which no other
	consideration can be given if
	member graft had failed for any
	reason

NON-SURGICAL PERIODONTAL SERVICE

Code	CDT Definition	Payment rules and guidance's	Submission requirement
D4320	Provisional splinting - intracoronal		
D4321	Provisional splinting - extracoronal	NOT covered for members less than 12 years of age. It is covered	
D4341	periodontal scaling and root planing - four or more teeth per quadrant	once per quadrant/ year Whenever scaling and root	full-mouth periodontal charting, OPG or
D4342	periodontal scaling and root planing - one to three teeth per quadrant	planning is needed (D4341 and D4342) more than 2 quadrants within a single visit, the following should be documented/ submitted upon requested: full-mouth periodontal charting, OPG or bitewing X-ray, and the	bitewing X-
D4355	full mouth debridement to enable comprehensive evaluation and diagnosis localized delivery of antimicrobial agents	treatment plan Full mouth debridement code (D4355) billing is disallowed under	
D4381	via a controlled release vehicle into diseased crevicular tissue, per tooth, by report	ENAYA/SAADA policy. Prophylaxis (D1110) is disallowed if performed on the same day as D4341 or D4342.	
D4910	periodontal maintenance	Periodontal maintenance (D4910) code used for patient with chronic periodontal disease. it can be utilized 3 months after scaling and root planning and requires submission of a periodontal chart or bitewing x-ray or OPG reflecting the disses of member. Periodontal maintenance and Scaling polishing services should have a 6 months duration span between each other.	periodontal chart or bitewing x-ray or OPG
D4999	unspecified periodontal procedure, by report	Any code that had the paraphrase (by report) requires submission of report for payment	



ORAL SURGERY

code	CDT Definition	Payment rules and guidance's	Submission requirement
D7111	extraction, coronal remnants - deciduous tooth		·
D7140	extraction, erupted tooth or exposed root (elevation and/or forceps removal)	Any extraction includes local anesthesia, removal of tooth	
D7210	Extraction, erupted tooth requiring removal of bone and/or sectioning of tooth, and including elevation of mucoperiosteal flap if indicated	structure, incision, bone removal, tooth dissection, suturing, removal of suture, routine post- operative care. Unsuccessful attempts at	
	removal of impacted tooth - soft tissue removal of impacted tooth - partially	extractions are disallowed. Biopsy of oral tissue – soft	
D7220	bony	(D7286) and Removal of benign	
D7230	removal of impacted tooth - completely	odontogenic cyst or tumor up to	pre-procedural X-ray
D7240	bony removal of impacted tooth - completely bony, with unusual surgical complications surgical removal of residual tooth roots	1.25 cm (D7450) may be disallowed in conjunction with extraction procedures	
D7241	(cutting procedure) coronectomy – intentional partial tooth		
D7250	removal		
D7251			
D7260	oroantral fistula closure		
D7261	primary closure of a sinus perforation		
D7270	Tooth reimplantation and/or stabilization of accidentally evulsed or displaced tooth		
D7280	Exposure of an unerupted tooth		
D7285	biopsy of oral tissue - hard (bone, tooth)	This service is disallowed when	Pathology report
D7286	biopsy of oral tissue – soft	performed in conjunction with an apicoectomy (D3410, D3421, D3425 or D3426), or surgical extraction (D7210), by the same dentist/dental office in the same surgical area and on the same date of service.	
	exfoliative cytological sample collection		
D7287	brush biopsy - transepithelial sample		
D7288	collection		
D7410 D7411	excision of benign lesion up to 1.25 cm excision of benign lesion greater than		
D7412	1.25 cm excision of benign lesion, complicated		
D7412 D7440	excision of benign lesion, complicated excision of malignant tumor - lesion		
D7450	diameter up 1.25 cm removal of benign odontogenic cyst or		
D7451	tumor - lesion diameter up to 1.25 cm removal of benign odontogenic cyst or tumor - lesion diameter greater than 1.25 cm		
D7510	Incision and drainage of abscess - intraoral soft tissue.	The fee of Incision and drainage of abscess-intraoral soft tissue	
D7511	incision and drainage of abscess - intraoral soft tissue - complicated (includes drainage of multiple fascial	(D7510) is not covered when done on the same date with endodontics (D3110-D3999), oral	



D7520	incision and drainage of abscess -	surgical periodontal procedures	
	extraoral soft tissue	(D4210-D4276). Furthermore, It's	
D7521	incision and drainage of abscess -	covered once per tooth.	
	extraoral soft tissue - complicated	Once Incision and drainage	
	(includes drainage of multiple fascial	authorization is taken it is not	
	spaces)	allowed to utilize another dental	
		procedure on the same tooth for	
		a period of 30 days unless I&D is	
		canceled.	
D7910	suture of recent small wounds up to 5 cm	suture is part for any surgical	
		treatment, separate fees suture is	
		not covered.	
D9210	local anesthesia not in conjunction with	Local anesthesia is part of any	
	operative or surgical procedures	dental treatment. Separate fees	
D9211	regional block anesthesia	for local anesthesia is not	
D9212	trigeminal division block anesthesia	covered.	
D9215	local anesthesia in conjunction with		
	operative or surgical procedures		
D9220	deep sedation/general anesthesia - first	Sedation codes (D9220, D9221,	
	30 minutes	D9230, D9241, D9242, D9248) can	
D9221	deep sedation/general anesthesia - each	only be utilized for a members	
	additional 15 minutes	who are 10 years of age and	
D9230	inhalation of nitrous oxide / anxiolysis,	below. Unless medical indication	
	analgesia	exist then it will be subjected to	
D9241	intravenous conscious sedation/analgesia	TPA review.	
	- first 30 minutes		
D9242	intravenous conscious sedation/analgesia		
	- each additional 15 minutes		
	non-intravenous conscious sedation		
D9248			

ORTHODONTIC PROCEDURE

➤ If the policy does not cover orthodontic treatment, any service related to orthodontic treatment shall not be covered & any complication from orthodontic treatment should not be billed under the policy.

ode	CDT Definition	Payment rules and guidance's	Submission requirement
D8010	limited orthodontic treatment of the	Coverage for this codes is	
	primary dentition	limited to members who	
D8020	limited orthodontic treatment of the	have Orthodontic Plan	
	transitional dentition	Benefits.	
D8030	limited orthodontic treatment of the		
	adolescent dentition		
D8040	limited orthodontic treatment of the		
	adult dentition		
D8050	interceptive orthodontic treatment of		
	the primary dentition		
D8060	interceptive orthodontic treatment of		
	the transitional dentition		
D8070	comprehensive orthodontic		
	treatment of the transitional		
D8080	dentition		
	comprehensive orthodontic		
D8090	treatment of the adolescent dentition		
	comprehensive orthodontic		
D8210	treatment of the adult dentition		
D8220	removable appliance therapy		



D8660	fixed appliance therapy	
	pre-orthodontic treatment	
D8670	examination to monitor growth and	
D8680	development	
	periodic orthodontic treatment visit	
	orthodontic retention (removal of	
D8690	appliances, construction and	
	placement of retainer(s))	
D8691	orthodontic treatment (alternative	
D8692	billing to a contract fee)	
D8693	repair of orthodontic appliance	
D8694	replacement of lost or broken	
	retainer	
D8999	Re-cement or re-bond fixed retainer	
	Repair of fixed retainers, includes	
	reattachment	
	unspecified orthodontic procedure,	
	by report	

REFERENCES

- Health regulation department (2012), Dubai health authority, Outpatient
 Care Facilities Regulation2012. [Available at:
 https://www.dha.gov.ae/Documents/Regulations/Outpatient%20Care%20Facilities%20Regulation.pdf
- Hawai medical assurance association(2010) Dental Procedure Guidelines.[Available at: https://www.hmaa.com/wp-content/uploads/2012/11/dental-procedure-guidelines.pdf
- Delta Dental of California(2013), Federal Government Programs Division,
 Dentist Handbook[available at:
 http://www.deltadentalfeds.org/downloads/dentist-handbook.pdf
- Delta Dental of North Carolina(2014), PARTICIPATING DENTIST UNIFORM REQUIREMEN TS.[available at
 - http://www.deltadentalnc.com/MediaLibraries/Global/documents/DDNC DDS UNIFORM REQUIREMENTS.pdf
- American association of endodontist(2018) Endodontists' Guide to CDT© 2018. Available at:
- https://www.aae.org/specialty/practice-management/dental-claimscoding-submission/
- American dental association(2017),CDT-2017 CODE ON DENTAL PROCEDURES AND NOMENCLATURE Effective January 1, 2017