

**Enforcement Bulletin pursuant to the Health Insurance Law (No 11 of 2013) of the Emirate of Dubai**  
**Enforcement Bulletin Number 1 of 2020 (EB 01/2020)**

Subject of this Enforcement Bulletin	Notice of Suspension of HIPs
Applicability of this Enforcement Bulletin	This Enforcement Bulletin will be of interest to all who are subject to the Law and compliance with it
Purpose of this Enforcement Bulletin	To update the health insurance market, healthcare providers and the general population of the actions that have been taken by the DHIC against named HIPs
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Publication date	2 <sup>nd</sup> February 2020
This document replaces	Enforcement Bulletin 02 of 2019
This document has been replaced by	Not applicable
Effective date of this Enforcement Bulletin	2 <sup>nd</sup> February 2020
Grace period for compliance	Not applicable

### Preamble

Due to failure to comply with regulations, the HIPs listed in Appendix A is suspended with immediate effect until further notice.

Insurers cannot issue any new policies serviced by the named third party administrator. Insurers with existing policies serviced by the named third party administrator can continue to be serviced until expiry.

Any insurers placing new business or Intermediaries requesting quotations using the named third party administrator will be seen as a lack of compliance and the insurer and/or intermediary will be subject to face regulatory action.

No providers are allowed to sign any new agreements with the named third party administrator. Any existing providers empanelled on any of their networks can continue to service members until expiry of their policies. Failure to comply will be seen as a lack of compliance and the provider will be subject to face regulatory action.

This enforcement bulletin stands valid from the date of publication and in conjunction with any additional decisions made by the Insurance Authority until further notice.

Any lack of compliance with this Enforcement Bulletin must be reported to [ISAHD@dha.gov.ae](mailto:ISAHD@dha.gov.ae)

## APPENDIX A

### Suspended HIPs

TPA-006 Amity Health

TPA-015 Max Care Middle East LLC